



PALM BEACH COUNTY HOUSING AUTHORITY

Questions and Answers Related to RFP FY2017-MNT-001

Q1. Scope of service: “Responder to provide an environment, free from, but are not limited to, the following pests:”

- a. Of the list, which should be considered part of regular pest control treatment?
- b. Of the list, which should be a separate charge?
- c. Ant (all species) – can you clarify which species would be covered vs non-covered?
 - i. Spiders, cockroaches and beetles
 - ii. Crickets and other hoppers
 - iii. Ants (all species) earwigs, sow bugs, silver fish and other crawling insects
 - iv. Fleas, bed bugs, and other biting insects
 - v. Wasps, hornets and other stinging insects nesting in the interior or exterior, up to a maximum height of two (2) stories
 - vi. Moths and other flying pests
 - vii. Weevils and other food pests
 - viii. Mice, rats and other rodents
 - ix. Subterranean termites and other WDO
 - x. Pantry Pests.

A1. a. Spiders, cockroaches and beetles; cricket and other hoppers; Ants (all species) earwigs, sow bugs, silver fish and other crawling insects; moths and other flying pests; weevils and other food pests; pantry pests.

b. Fleas, bed bugs and other biting insects; Wasp, hornets and other stinging insects nesting in the interior or exterior, up to a maximum height of two stories; mice, rats and other rodents; and subterranean termite and other WDO (wood destroying organisms).

c. Ants (ALL SPECIES) are covered.

Q2. Timing of Treatments: “No pesticide is to be applied in any room or area while in use or occupied by PBCHA employees, staff or residence”

- a. Would pesticide be applied only if a pest is present?
- b. Would pesticides need to be approved prior to application, or would we be allowed to treat areas where pests are found?

A2. a. No, all units are to be sprayed regardless if a pest is present or not.

b. Yes, pesticides need to be approved prior to use. The pesticide should be an odorless chemical; pet and human friendly.

Q3. Emergency Services: “The responder shall respond to these exceptional circumstances and being the necessary work within one working day after receipt of the request”

a. Do this mean, once the work order/request has been submitted the technician has one day to complete the work order, or one to day to respond with plan of action?

A3. All emergency service requests must be completed the next day of the receipt of the work order. Only termite work orders would be an exception to this requirement. This would require a plan of action on the next day.

Q4. Who is your current pest control provider?

A4. We current have NO provider at this time.

Q5. What do you currently pay, annually, for pest control services at each location?

A5. No service provider at this time.

Q6. What is your current frequency of services?

A6. Monthly

Q7. What would be your desired frequency of services?

A7. Monthly

Q8. Do you currently have a ‘set’ schedule in place for pest control, or a preferred schedule?

A8. Yes, the pest control schedule is as follow:

Dyson Circle Apartments – 1st Thursday of every month

Banyan Club Apartments and NSP Homes – 2nd Thursday of every month

Drexel House Apartments and Schall Landing Apartments – 3rd Thursday of every month

Central Office (45th Street/Main Office) – 4th Monday of the month

Seminole Manor Apartments – 4th Friday of every month

Scattered Homes – 4th Thursday of every month

Q9. One average, how many units require bed bug treatments on a monthly basis?

A9. Bed bugs are addressed as the problem arises. There is no set number for monthly bed bug treatments.

Q10. Regarding Rodent Control 2.13 (b). Rodent bait boxes. Are you now requiring rodent bait boxes be placed at all facilities listed or will they be placed on an as needed basis? Please advise.

A10. No, rodent bait boxes are placed on an as needed basis.

Q11. Routine Services. I can not find where it states your requested schedule of routine services to be completed. I do see on all the pricing sheets page 27-30 that you have the price request broken down as monthly/annually. Our question is can the regular scheduled routine services be completed quarterly and be billed monthly? Please advise.

A11. Routine services are to be completed monthly and billed monthly.