



# PALM BEACH COUNTY HOUSING AUTHORITY

## Questions and Answers Related to RFP FY2018-IT-001

1. Q1. What was the 2017 Monthly budget for IT spenditure?

A1. Our monthly budget for 2017 was \$4,000.00 per month.

Q2. What is the current Server count?

A2. 4 physical servers, 6 virtual servers, 3 storage devices

2 Domain Controllers - Dell R410

2 Hyper-V servers - Dell R710

1 Dell MD3200 - used for pass-through drives on virtual servers - connected directly to the Hyper-V servers

1 Cybernetics device - storage for backup images created by storage craft

1 LaCie Network storage device - storage for backup images created by storage craft

Virtual Servers - 1 Exchange Server 2010, 2 Terminal Servers, 1 File Server, 1 Lync 2010 server, 1 Visual Homes server (for reference only, old housing software)

Q3. For the on-site visits, two days per week. Are these scheduled visits? Can they be a set for example, Monday Wednesday / Tuesday Friday? Or is the housing authority going to change the two days per week?

A3. No, they are not scheduled visits. The Contractor can schedule the days as he/she deems fit for the Agency. If the Authority sees a need for a schedule change they will consult the Contractor of any changes, if needed.