

**NOTICE
REQUEST FOR PROPOSALS
FOR
VOIP SERVICES**

Solicitation No. PBCHA-RFP-2026-13

The Palm Beach County Housing Authority (PBCHA), acting for itself, instrumentalities and/or affiliates, is soliciting sealed proposals from qualified firm(s) to provide VOIP Services.

Qualified individuals or firms may download and print the bid documents on May 25, 2026, by visiting PBCHA website at www.pbchaf1.org under “Partners” tab, then click on “Business”, then click on ‘Current Bids and Solicitation.’ or by visiting DemandStar at www.demandstar.com . The RFP is labeled ‘VOIP Services.’ All questions shall be submitted in writing five (5) days prior to closing to the attention of:

LaQuavial Pace
Contracts and Procurement Manager
3333 Forest Hill Blvd.
West Palm Beach, FL 33406
procurement@pbchaf1.org

Sealed proposals shall be prepared and submitted in accordance with the instructions described in the RFP. All proposals must be received by PBCHA on or before 2:00 pm (EST) Tuesday, July 7, 2026. An optional pre-proposal conference will be held on Monday, June 1, 2026, at 9:00 am at 3333 Forest Hill Blvd., West Palm Beach, FL 33406 and by virtual connection. All respondents that want to attend via Zoom please email contract officer for meeting invite at procurement@pbchaf1.org with the subject heading “VOIP Services PBCHA-RFP-2026-13 Zoom.” No electronic submission will be accepted. Offerors assume sole and full responsibility for the timely delivery of proposals. Late proposals will not be considered. Bids must be clearly marked with the solicitation number, closing date and time, bidder’s name, address, and contact information.